



FREEDOM OF INFORMATION REQUEST

FREEDOM OF INFORMATION REQUEST 2025/28058

Dear requester,

Thank you for your recent request under the Freedom of Information Act 2000.

Section 1 of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at, **Section 1(1) (a)**, is to confirm or deny whether the information specified in a request is held. The second duty at, **Section 1 (1) (b)**, is to disclose information that has been confirmed as being held.

The information that you are seeking is in relation to the following:

REQUEST

Please can you provide the following information regarding your police custody healthcare contracts.

Name of current provider

Start date of contract

end date of contract

Options for extensions

any known decisions on extensions

Name of the healthcare clinical IT system being used Name of the Police custody IT system Total value of contract

RESPONSE

Please can you provide the following information regarding your police custody healthcare contracts.

Name of current provider / Start date of contract / End date of contract

Nurses are currently employed by Gwent Police – not applicable for nurses -
Employment has started on various dates.

Telephone advice is provided by Mountain Healthcare - 01/12/2020 / 03/02/2025

Options for extensions any known decisions on extensions

New contract has just been awarded and planned to commence 03/02/25.



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Name of the healthcare clinical IT system being used Name of the Police custody IT system

Nothing currently the new supplier will have its own system in the new contract.

Name of the Police custody IT system

Niche

Total value of contract

Approx £1.3 million per annum for both services.

Please note, every effort is made to ensure that the figures presented are accurate and complete.

Freedom of Information Act is a public disclosure regime, not a private regime. Any information disclosed under the Act is thereafter deemed to be in the public domain, and therefore freely available to the public and will be published on the Gwent Police website.

If, upon receiving a response to a freedom of information request, you are unhappy with the outcome, you may request an internal review. **This should be made within 40 working days of the initial response.**

Please direct any internal review requests to FOI@gwent.police.uk

You have the right to request an appeal from the Information Commissioners Office about your Freedom of Information request, if you are dissatisfied with your internal review response.

ICO Contact Details:

The Information Commissioner's Office, Wycliffe House, Wilmslow, Cheshire, SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Thank you for your interest in Gwent Police.