



## FREEDOM OF INFORMATION REQUEST

### FREEDOM OF INFORMATION REQUEST 2025/28702

Dear requester,

Thank you for your recent request under the Freedom of Information Act 2000.

**Section 1** of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at, **Section 1(1) (a)**, is to confirm or deny whether the information specified in a request is held. The second duty at, **Section 1 (1) (b)**, is to disclose information that has been confirmed as being held.

The information that you are seeking is in relation to the following:

### REQUEST

Q1 How many instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) were reported between 01/08/2024 and 31/07/2025?

Q2 If possible, please can you provide a monthly break down of the number of reported instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) within the date range provided in question one. Or, if this is not possible, any data that would make it possible to calculate this?

Q3 If possible, please can you share either the total reported value of stolen parcels for the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q4 If possible, please can you share the most common time of day when parcels were stolen (using the date ranges provided in question one) in the following format, or, if not possible, any data that would make it possible to calculate this?

- A - 09.01 - 17.00
- B - 17.01 - 22.00
- C - 22.01 - 09.00

Q5 If possible, please can you share the most common age of the people reporting theft (for the date ranges provided in question one) in the following format, or any data that would make it possible to calculate this?

- A - 21 and under
- B - 22-34



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- C - 35-44
- D - 45-54
- E - 55-64
- F - 65 and over

Q6 If possible, please can you estimate how long (hours per month) in total that the force spent on any work relating to reported theft of parcels?

Q7 If possible, please can you share the number of reports you received split by type of dwelling/address where the reported incident took place?

- Detached house or bungalow
- Semi-detached or terraced house
- Apartment/flat
- Office/business
- Any other

If answering the above questions is not possible, could you please advise as to what relevant information would be attainable, or where the information might already exist in the public domain.

## RESPONSE

A key word search of “parcel” and “package” have been searched within the crime summaries from 1<sup>st</sup> August 2024 – 23<sup>rd</sup> July 2025 under the crime categories “All other theft”, “Theft from the person”, “Residential burglary” and “Commercial burglary”. Please note that the key word search is restricted to the summaries as a key word search of the full data log is not available. If the key word was not mentioned within the summaries, then it would not be highlighted for us to check.

The below table shows the number of crimes recorded under the key word search broken down by each month.

Month & Year	
Aug 2024	27
Sep 2024	13
Oct 2024	23
Nov 2024	30
Dec 2024	60
Jan 2025	18
Feb 2025	18
Mar 2025	18
Apr 2025	16
May 2025	21
Jun 2025	12
Jul 2025	10



The following table shows the time range for when the crime took place. Please note this is based on the from time, for example if a parcel was reported as stolen between the hours of 4pm and 6pm this has been recorded in the 09:01 – 17:00 time range as it is based on the first initial time recorded.

Time	
09:01 - 17:00	154
17:01 - 22:00	42
22:01 - 09:00	70

The table below shows the recorded age range of the victim. Please note if the victim did not have an age recorded this has been recorded as “not stated”.

Age range of victim	
21 and under	11
22 - 34	81
35 - 44	82
45 - 54	34
55 - 64	32
65 and over	15
Not stated	11

We are unable to answer question 3, 6 and 7, in order to identify this information we would have to look through each individual log and therefore these questions are exempt on time (266 records x 10 minutes per log / 60 = over 44+ hours). Please find Section 12 applied below.

### **Section 12 – Excess Cost**

The exemption applicable to the information you have requested for this question can be found at Section 12(1) of the Act and this refusal notice is issued under Section 17.

Section 12(1) “does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.”

In the case of a police force, the appropriate limit is set at £450, which is calculated at £25 per hour (i.e. 18 hours). Gwent Police would have to conduct a manual search to find and extract the information for this question. This would take more than 18 hours of staff time therefore we are unable to answer this question and the exemption is engaged.

We appreciate that you may be disappointed on this occasion that we are unable to provide the requested information. However, under Section 16 of the Freedom of Information Act 2000, we have a duty to assist you in relation to refining your request, where we may be able to answer some of your questions.



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Please note, every effort is made to ensure that the figures presented are accurate and complete.

Freedom of Information Act is a public disclosure regime, not a private regime. Any information disclosed under the Act is thereafter deemed to be in the public domain, and therefore freely available to the public and will be published on the Gwent Police website.

If, upon receiving a response to a freedom of information request, you are unhappy with the outcome, you may request an internal review. **This should be made within 40 working days of the initial response.**

Please direct any internal review requests to [FOI@gwent.police.uk](mailto:FOI@gwent.police.uk)

You have the right to request an appeal from the Information Commissioners Office about your Freedom of Information request, if you are dissatisfied with your internal review response.

ICO Contact Details:

The Information Commissioner's Office, Wycliffe House, Wilmslow, Cheshire, SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

**Thank you for your interest in Gwent Police.**