



## FREEDOM OF INFORMATION REQUEST

### FREEDOM OF INFORMATION REQUEST 2025/28819

Dear requester,

Thank you for your recent request under the Freedom of Information Act 2000.

**Section 1** of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at, **Section 1(1) (a)**, is to confirm or deny whether the information specified in a request is held. The second duty at, **Section 1 (1) (b)**, is to disclose information that has been confirmed as being held.

The information that you are seeking is in relation to the following:

### REQUEST

Q. How many instances of parcel theft (i.e. parcels stolen from someone's doorstep, porch or lobby) were reported between the following dates: 01/01/2021 - 13/08/2025? I would like this information to be broken down by calendar year, and with the results for 2025 so far separate

Q. Please could you share a breakdown of these instances by month for each of the date ranges provided (i.e Jan 2021, Feb 2021 etc through to Aug 2025 so far)

Q. What is the total reported value of stolen parcels for the date range provided, broken down by calendar year (and for 2025, the results so far). If not all reported thefts have had the value of the good provided, please could you share the information for the number of parcel thefts that do have a monetary value attached and the total cost of those?

Q. Please could you share a breakdown of these costs by month for the date range provided? (If this element of the request is going to be too time consuming, please get back in touch with me as I would not want the whole FOI to be rejected over one question)

Q. What is the most common time of day for parcel thefts to be reported? I would like this information to be broken down by calendar year (based on the date ranges provided)

A. 06:00 - 09:00

B 09:01 - 17:00

C 17:01 - 22:00



D 22:01 - 06:00

Q. Could you let me know the number of thefts, broken down by month, that have led to an arrest?

Q. Following on from this, please could you also provide the number of parcel thefts, by month, that have resulted in a charge?

Q. And finally, the number of parcel thefts, by month, that have led to a successful conviction? Please could you also provide the sentence (if this is going to be too time consuming, please just provide the number of convictions)

## **RESPONSE**

There is no filter for thefts of parcels. In order to obtain this information a manual trawl would have to be conducted on all crimes of theft in this time period. In 2021 alone there were 3157 crimes identified as all other theft, and it would take at least 5 minutes to review each record; this would be over 263+ hours of work to complete which would exceed the 18-hour limit. Therefore, a Section 12 Excess Cost exemption has been applied.

### **Section 12 – Excess Cost**

The exemption applicable to the information you have requested for this question can be found at Section 12(1) of the Act and this refusal notice is issued under Section 17.

Section 12(1) “does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.”

In the case of a police force, the appropriate limit is set at £450, which is calculated at £25 per hour (i.e. 18 hours). Gwent Police would have to conduct a manual search to find and extract the information for this question. This would take more than 18 hours of staff time therefore we are unable to answer this question and the exemption is engaged.

To provide the data below a keyword search has been conducted on the crime summaries for the recorded dates 01/01/2021 to 13/08/2025 using “parcel” for the crime categories of All other theft and Theft from the person.

Please note, if the keyword was not mentioned then it would not be highlighted for us to check.



**HEDDLU  
GWENT  
POLICE**



## Number of Crimes

Month / Year	Total
Jan-21	6
Feb-21	14
Mar-21	15
Apr-21	5
May-21	8
Jun-21	10
Jul-21	14
Aug-21	10
Sep-21	14
Oct-21	17
Nov-21	13
Dec-21	15
Jan-22	16
Feb-22	6
Mar-22	15
Apr-22	15
May-22	11
Jun-22	12
Jul-22	14
Aug-22	15
Sep-22	12
Oct-22	14
Nov-22	21
Dec-22	39
Jan-23	14
Feb-23	15
Mar-23	12
Apr-23	12
May-23	11
Jun-23	12
Jul-23	17
Aug-23	12
Sep-23	8
Oct-23	16
Nov-23	17
Dec-23	30



Jan-24	14
Feb-24	17
Mar-24	14
Apr-24	15
May-24	14
Jun-24	11
Jul-24	15
Aug-24	24
Sep-24	12
Oct-24	21
Nov-24	27
Dec-24	56
Jan-25	16
Feb-25	16
Mar-25	17
Apr-25	15
May-25	21
Jun-25	11
Jul-25	16
Aug-25	5
<b>Grand Total</b>	<b>864</b>

The following table shows the time range for when the crime took place. Please note this is based on the from time, for example if a parcel was reported as stolen between the hours of 6am and 10am this has been recorded in the 06:00 to 09:00 time range as it is based on the first initial time recorded.

### Crimes by Time Range

<b>Year / Time</b>	<b>06:00 to 09:00</b>	<b>09:01 to 17:00</b>	<b>17:01 to 22:00</b>	<b>22:01 to 05:59</b>
2021	21	87	21	12
2022	22	117	25	26
2023	15	106	31	24
2024	22	155	27	36
2025	17	64	21	15
<b>Grand Total</b>	<b>97</b>	<b>529</b>	<b>125</b>	<b>113</b>

The custody data is a separate data source that cannot be directly linked to the offences above.



**HEDDLU  
GWENT  
POLICE**



Instead, we have provided the charged outcomes to the occurrences counted above – this means that charged outcome of the investigation for each offence this is not the same as the total number of arrests or charges as multiple people could be arrested/charged for the same occurrence. This would be a separate figure.

Please note that charged outcomes are completely dependent on what the officer has inputted onto the system, it is a manual process.

If they have not manually updated this, then the information would not have been updated and won't be correct.

### Number of Charged Outcomes

Month / Year	Total
Jan-21	0
Feb-21	0
Mar-21	0
Apr-21	0
May-21	0
Jun-21	0
Jul-21	0
Aug-21	0
Sep-21	0
Oct-21	0
Nov-21	0
Dec-21	0
Jan-22	0
Feb-22	0
Mar-22	0
Apr-22	0
May-22	0
Jun-22	0
Jul-22	0
Aug-22	0
Sep-22	0
Oct-22	0
Nov-22	0
Dec-22	1
Jan-23	0
Feb-23	0
Mar-23	0



**HEDDLU  
GWENT  
POLICE**



Apr-23	0
May-23	0
Jun-23	0
Jul-23	1
Aug-23	0
Sep-23	0
Oct-23	0
Nov-23	0
Dec-23	0
Jan-24	2
Feb-24	0
Mar-24	0
Apr-24	1
May-24	1
Jun-24	0
Jul-24	0
Aug-24	0
Sep-24	0
Oct-24	0
Nov-24	3
Dec-24	0
Jan-25	0
Feb-25	1
Mar-25	0
Apr-25	1
May-25	0
Jun-25	0
Jul-25	0
Aug-25	0
<b>Grand Total</b>	<b>11</b>

## Prosecutions

We cannot provide this data as the data belongs to the courts who issue the convictions. The number of convictions can be obtained from the courts.

---

Please note, every effort is made to ensure that the figures presented are accurate and complete.



**HEDDLU  
GWENT  
POLICE**



Freedom of Information Act is a public disclosure regime, not a private regime. Any information disclosed under the Act is thereafter deemed to be in the public domain, and therefore freely available to the public and will be published on the Gwent Police website.

If, upon receiving a response to a freedom of information request, you are unhappy with the outcome, you may request an internal review. **This should be made within 40 working days of the initial response.**

Please direct any internal review requests to [FOI@gwent.police.uk](mailto:FOI@gwent.police.uk)

You have the right to request an appeal from the Information Commissioners Office about your Freedom of Information request, if you are dissatisfied with your internal review response.

ICO Contact Details:

The Information Commissioner's Office, Wycliffe House, Wilmslow, Cheshire, SK9 5AF

Tel: 0303 123 1113

Web: [www.ico.org.uk](http://www.ico.org.uk)

**Thank you for your interest in Gwent Police.**