

Complaints – 2023

| Case Type | Case Recorded Date | Case Finalised Date | Case Status | Category type Description | Sub category type Description | Allegation Result Description | Complaint referred to the IOPC? | Appointment |
|-----------|--------------------|---------------------|---------------|--|--|--|---------------------------------|---------------|
| Complaint | 03/01/2023 | 18/03/2024 | Finalised | Police powers, policies and procedures | Detention in police custody | The service provided was acceptable | yes | Investigating |
| Complaint | 27/01/2023 | 27/11/2023 | Finalised | Police powers, policies and procedures | Detention in police custody | The service provided was acceptable | no | Investigating |
| Complaint | 31/01/2023 | 02/04/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was not acceptable- Learning from Reflection | no | Investigating |
| Complaint | 28/02/2023 | 03/08/2023 | Finalised | Individual behaviours | Impolite and intolerant actions | The service provided was acceptable | no | Investigating |
| Complaint | 28/02/2023 | 03/08/2023 | Finalised | Individual behaviours | Impolite and intolerant actions | The service provided was acceptable | no | Investigating |
| Complaint | 28/02/2023 | 23/10/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was acceptable | no | Investigating |
| Complaint | 02/03/2023 | 21/09/2023 | Finalised | Individual behaviours | Unprofessional attitude and disrespect | The service provided was not acceptable- Learning from Reflection | no | Investigating |
| Complaint | 30/03/2023 | 25/05/2023 | Finalised | Delivery of duties and service | Police action following contact | The service provided was acceptable | no | Investigating |
| Complaint | 05/04/2023 | - | Review Period | Police powers, policies and procedures | Use of force | No case to answer | yes | Investigating |
| Complaint | 05/04/2023 | - | Review Period | Police powers, policies and procedures | Use of force | No case to answer | yes | Investigating |
| Complaint | 18/04/2023 | 05/06/2024 | Finalised | Delivery of duties and service | General level of service | The service provided was not acceptable- Apology/acknowledgement something went wrong | no | Investigating |
| Complaint | 08/06/2023 | 07/11/2023 | Finalised | Individual behaviours | Unprofessional attitude and disrespect | Withdrawn | no | Investigating |
| Complaint | 22/06/2023 | 24/05/2025 | Finalised | Individual behaviours | Unprofessional attitude and disrespect | The service provided was acceptable | no | Investigating |
| Complaint | 07/07/2023 | 15/03/2024 | Finalised | Delivery of duties and service | Information | The service provided was acceptable | no | Investigating |
| Complaint | 07/07/2023 | 15/03/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was not acceptable- Learning from Reflection | no | Investigating |
| Complaint | 07/07/2023 | 15/03/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was acceptable | no | Investigating |
| Complaint | 07/07/2023 | 15/03/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was acceptable | no | Investigating |
| Complaint | 07/07/2023 | 15/03/2024 | Finalised | Delivery of duties and service | Police action following contact | The service provided was not acceptable- Learning from Reflection | no | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Information | The service provided was acceptable | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Information | The service provided was not acceptable- Learning from Reflection | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Individual behaviours | Unprofessional attitude and disrespect | The service provided was acceptable | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Information | The service provided was acceptable | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Information | The service provided was not acceptable- Learning from Reflection | yes | Investigating |

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|-----------|------------|------------|---------------|--------------------------------|--|--|-----|---------------|
| Complaint | 18/07/2023 | - | Live | Individual behaviours | Unprofessional attitude and disrespect | The service provided was acceptable | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Individual behaviours | Impolite language/tone | The service provided was acceptable | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Individual behaviours | Impolite and intolerant actions | The service provided was not acceptable-Learning from Reflection | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Police action following contact | The service provided was not acceptable-Learning from Reflection | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Police action following contact | The service provided was not acceptable-Learning from Reflection | yes | Investigating |
| Complaint | 18/07/2023 | - | Live | Delivery of duties and service | Police action following contact | The service provided was not acceptable-Learning from Reflection | yes | Investigating |
| Complaint | 10/08/2023 | - | Sub Judice | Discreditable conduct | Discreditable conduct | - | yes | Investigating |
| Complaint | 10/08/2023 | - | Sub Judice | Discreditable conduct | Discreditable conduct | - | yes | Investigating |
| Complaint | 10/08/2023 | - | Sub Judice | Discreditable conduct | Discreditable conduct | - | yes | Investigating |
| Complaint | 10/08/2023 | - | Sub Judice | Discreditable conduct | Discreditable conduct | - | yes | Investigating |
| Complaint | 26/09/2023 | - | Review Period | Delivery of duties and service | Decisions | The service provided was not acceptable-Reflective Practice Review Process | yes | Investigating |
| Complaint | 26/09/2023 | - | Review Period | Delivery of duties and service | Decisions | The service provided was not acceptable-Reflective Practice Review Process | yes | Investigating |
| Complaint | 17/10/2023 | 29/01/2024 | Finalised | Individual behaviours | Overbearing or harassing behaviours | The service provided was acceptable | no | Investigating |
| Complaint | 17/10/2023 | 29/01/2024 | Finalised | Delivery of duties and service | Decisions | The service provided was not acceptable-Apology/acknowledgement something went wrong | no | Investigating |