

**Complaints – 2024**

<b>Case Type</b>	<b>Case Recorded Date</b>	<b>Case Finalised Date</b>	<b>Case Status</b>	<b>Category type Description</b>	<b>Sub category type Description</b>	<b>Allegation Result Description</b>	<b>Complaint referred to the IOPC?</b>	<b>Appointment</b>
Complaint	11/01/2024	22/07/2024	Finalised	Delivery of duties and service	Decisions	The service provided was not acceptable- Apology provided	no	Investigating
Complaint	22/02/2024	24/06/2024	Finalised	Delivery of duties and service	Information	The service provided was acceptable	no	Investigating
Complaint	29/02/2024	01/05/2024	Finalised	Individual behaviours	Unprofessional attitude and disrespect	The service provided was not acceptable - Learning from Reflection	no	Investigating
Complaint	11/04/2024	06/03/2025	Finalised	Delivery of duties and service	Police action following contact	The service provided was acceptable	no	Investigating
Complaint	23/04/2024	27/01/2025	Finalised	Delivery of duties and service	Police action following contact	Not determined if the service acceptable	no	Investigating
Complaint	11/06/2024	14/03/2025	Finalised	Individual behaviours	Lack of fairness and impartiality	The service provided was acceptable	no	Investigating
Complaint	11/06/2024	14/03/2025	Finalised	Delivery of duties and service	Police action following contact	The service provided was acceptable	no	Investigating
Complaint	11/06/2024	14/03/2025	Finalised	Delivery of duties and service	Police action following contact	The service provided was acceptable	no	Investigating
Complaint	11/06/2024	14/03/2025	Finalised	Individual behaviours	Overbearing or harassing behaviours	The service provided was acceptable	no	Investigating
Complaint	18/06/2024	26/09/2024	Finalised	Delivery of duties and service	Information	The service provided was acceptable	no	Investigating
Complaint	15/07/2024	20/01/2025	Finalised	Individual behaviours	Overbearing or harassing behaviours	No case to answer	no	Investigating